

TINTKO

Team für Internationale Touristische Kommunikation

CERTIFICATE OF QUALIFICATION (GERMAN SPEAKING TOUR GUIDES)


We herewith confirm that

SITA INDIA

successfully accomplished our Tour Guide Qualification Seminar (advanced course) for German speaking guides. The seminar was held in Delhi/India from August 08th to August 10th 2008, it was attended by 14 participants.

The main focus of the seminar was to emphasize and advance the communicative & social competence of mainly experienced guides, and to improve time management and organizational skills. The success of the seminar was achieved by lectures, interactive workshops/exercises and in individual interviews.

Delhi, August 10th 2008


Johann Wolfgang Roskopf
Lecturer



Team für Internationale Touristische Kommunikation (TINTKO)
in Zusammenarbeit mit der Willy Scharnow-Stiftung für Touristik